



# ALL PREPAID ELECTRICITY METERS MUST BE UPDATED

Hello to our valued customers, please let know:

The software for all prepaid electricity meters in South Africa will expire on 24 November 2024. Prepaid Electricity Meters must be updated or you will not be able to recharge your meter with new tokens, and you will be without power supply.

## DO IT YOURSELF

When making a purchase from 1 May 2024, a 40-digit UPDATE TOKEN will be included along with your usual prepaid electricity token.

Follow these easy steps now to enter your update token:

1. Enter the first 20 digits of the update token and wait for it to be accepted.
2. Enter the second 20 digits of the update token and wait for it to be accepted.
3. Enter your usual 20-digit token to recharge your units as normal.



The updating of meters is being done in phases across the municipality.

## MAY/ JUNE

FREEDOM PARK	HADISON PARK	HILLCREST
HOMEBREND VALLEY	IPELENG	KAMFERSDAM
KIMBERLEY FARM LANDS	KIRSTENHOF	KLISSERVILLE
KWANOBANTU	LETHABO PARK	MINERVA GARDENS
NEW PARK	PLATFONTEIN	RHODESDENE
RIEMVASMAAK	RIVIERA	ROODEPAN
ROYLDENE	SHOW GROUNDS	SOUTH OF EAGLE
THUSANO	TURNER INDUSTRIAL AREA	VERWOERD PARK

## JUNE / JULY

ALBERTYNSHOF	BELGRAVIA	CHRIS HANI PARK
DONKERHOEK	ERNESTVILLE	FLORIANVILLE
GEMDENE	HADISON PARK	HOMELITE
IKAGENG	IVORY PARK	KIMBERLEY CBD
KIMBERLEY FARMS LANDS	KIMDUSTRIA	KUTLWANONG
LATLHI MABILO PARK	LERATO PARK	MEMORIAL ROAD AREA
MODDERRIVIER	NAIDOO PARK	NXUMALO AREA
PHUTANANG	RETSWELELE	RITCHIE
RONALDSVLEI	ROODEPAN	SOLLY LEGODI SQUARE
SOUTHRIDGE	TAMBO SQUARE	TRANSIT CAMP
UTILITY	WALMER	ZONE 2

If you need assistance, contact us:

- [www.solplaatje.org.za](http://www.solplaatje.org.za)
- 053 830 6488/6565 or
- Call Centre 053 830 6111 /Toll Free 080 122 9010 or Ontec on 082 363 3512

Field teams are standing by to assist households with the updates.

Field team members carry identification and work order numbers. Call above numbers for verification.